

# NON-EMERGENCY MEDICAL TRANSPORTATION



## Need a ride to your next health appointment?

As a Community First Health Plans Medicare Advantage or D-SNP (HMO) Member, you can get non-emergency transportation at NO COST to/from the doctor, dentist, hospital, or pharmacy.

Community First works with SafeRide Health to provide curb-to-curb transportation for our Members.

There are two ways to arrange non-emergency medical transportation (NEMT).

### 1. CALL SAFERIDE DIRECTLY

**1-855-932-2335** (TTY 711)

Monday through Friday, from 8:00 a.m. to 6:00 p.m.  
Information is available in both English and Spanish.  
Please call at least 48 hours before your appointment.

### 2. BOOK ONLINE OR ON YOUR PHONE

Use the **MySafeRide Mobile App** or create an account and log in to the **SafeRide Member Portal**.

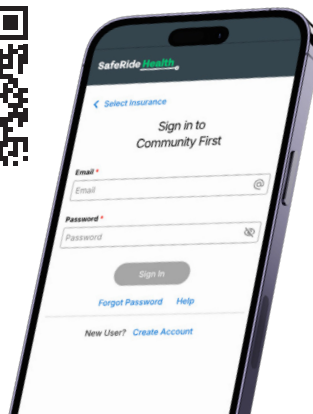
**SafeRide Health**



For help after hours or on Saturdays, call:

**Where's My Ride: 1-855-932-2335**

Trips do **NOT** include ambulance trips.



#### NEMT services include:

- Passes or tickets for travel by train, bus, or air
- Curb-to-curb transportation
- Mileage reimbursement
- Travel expenses (for Members under age 20)
- Travel expenses for attendants

#### When you call SafeRide, please be ready to provide:

- Medicare ID number on your red, white, and blue Medicare card
- Name, address, and phone number of the place you are going
- The medical reason for your visit

BOOK YOUR NEXT RIDE WITH SAFERIDE ONLINE AT: [CommunityFirst.member.saferidehealth.com/login](https://CommunityFirst.member.saferidehealth.com/login)