

Enhancing Member Experience with Benefit Load Updates

What's New?

NationsBenefits is excited to introduce our **Enhanced Notification System**, starting with **Benefit Load** email and SMS notifications. These notifications are designed to keep members informed the moment their benefits are available, ensuring they know when to take action.

This new system not only improves the member experience but also boosts digital engagement, making their journey with NationsBenefits smoother and more seamless!



HOW WILL MEMBERS BENEFIT?



Increased Awareness

Members will receive alerts via email or SMS at the beginning of the benefit period.



Simplified Experience

By delivering benefit updates straight to their devices, members are able to self serve and access the core components of their benefits solutions.

Your Benefits Are Loaded and Ready To Use!

Shop Now

As a valued member, you have access to your benefits through NationsBenefits® to improve your overall health and wellbeing.

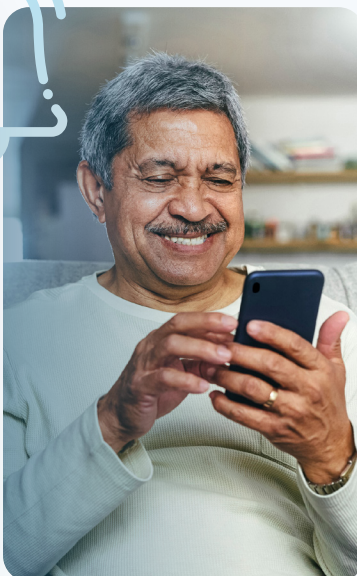
Use your **Benefits Mastercard® Prepaid Card** for items listed below:



[Your monthly **Grocery wallet** has been funded with **\$500**.]



[Your monthly **OTC wallet** has been funded with **\$100**.]



Who Will Receive These Notifications?

Benefit Load Notifications will be sent to members who:

- 1 Have a valid email address or mobile number received in the eligibility file or provided by the member on the Benefits Pro Portal.
- 2 Have **not** opted out of receiving SMS or email notifications.