

MEDICATION THERAPY MANAGEMENT

If you're in a Medicare drug plan and you have complex health needs, you may be able to participate in a Medication Therapy Management (MTM) program. MTM is a service offered by Community First Medicare Advantage Plan at no additional cost to you! The MTM program is required by the Centers for Medicare and Medicaid Services (CMS) and is not considered a benefit. This program helps you and your doctor make sure that your medications are working. It also helps us identify and reduce possible medication problems.

To take part in this program, you must meet certain criteria set forth in part by CMS. These criteria are used to identify people who have multiple chronic diseases and are at risk for medication-related problems. If you meet these criteria, we will send you a letter inviting you to participate in the program and information about the program, including how to access the program. Your enrollment in MTM is voluntary and does not affect Medicare coverage for drugs covered under Medicare.

To qualify for MTM program, you must meet one of the two following criteria:

1. Be an At-Risk Beneficiary as defined by the Opioid Overutilization Monitoring System (OMS) minimum criteria established by CMS, or
2. Meet ALL of the following criteria:
 - a. Have at least three of the following conditions or diseases: Asthma, Chronic Heart Failure (CHF), Chronic Obstructive Pulmonary Disease (COPD), Diabetes, Dyslipidemia, Hypertension, Multiple Sclerosis, AND
 - b. Take at least 8 covered Part D medications, AND
 - c. Are likely to have medication costs of covered Part D medications greater than \$5,330 per year.

To help reduce the risk of possible medication problems, the MTM program offers two types of clinical review of your medications:

- **Targeted Medication Review:** At least quarterly, we will review all your prescription medications and contact your doctor if we detect a potential problem.
- **Comprehensive Medication Review (CMR):** At least once per year, we will offer a free discussion and review of all of your medications by a clinician or other health professional to help you use your medications safely. This review, or CMR, is provided to you confidentially via telephone by clinicians operated by Navitus health Solutions. The CMR may also be provided in person or via telehealth at your Provider's office, pharmacy, or long-term care facility. These services are provided on behalf of Community First Medicare Advantage Plan. This review requires about 20-30 minutes of your time. Following the review, you will get a written summary of this call, which you can take with you when you talk with your doctors. This summary includes:
 - Recommended To-Do List (TDL): This list has steps you should take to help you get the best results from your medications.
 - Personal Medication List (PML): This medication list will help you keep track of your medications and how to use them the right way.

To obtain a blank copy of the PML that can help you and your health care providers keep track of the medications, please visit <https://medicare.communityfirsthealthplans/resources/members>.

If you take many medications and have three or more chronic health conditions, contact your drug plan to see if you're eligible for MTM, or for more information, please contact Member Services at 210-358-6386, 1-833-434-2347 (toll-free), or TTY 711.